



Dispute Resolution Arbitration Agreement Form Under the .PS ccTLD

We, the undersigned:

Company Name or Authorised Person Name:

Address:

Phone Number: Fax:

Email:.....

Legal Representative (if any):.....

We agree to refer the dispute arising regarding the registration of the _____ domain within the Palestinian (.PS) ccTLD to the Palestinian National Internet Naming Authority to act as an independent arbitration body to resolve this dispute. We agree to pay any fees and costs related to this process based on the official Palestinian DRP rules and policies.

PNINA will assign a commission to resolve this dispute and inform the two parties with the results using the above-mentioned contact information.

Based on this, we accept the assignment of the dispute resolution panel composed from (Please Select/Check the number of required panellists)

1. () One Panellist Dr, Marwan M Radwan , PNINA General Manager.
2. () Three-members Panel that will be assigned by PNINA under the condition of full agreement by the other party according to .PS DRP Policies and Regulations.

We also agree to the fact that this panel will have the ultimate authority to resolve this dispute and particularly through the following actions:

1. Determining the eligibility of the parties to register the relevant domain name within the Palestinian ccTLD Domain Space and
2. Requesting from PNINA to amend/modify/transfer the related domain registration information related to the domain based on the outcomes of this Dispute Resolution Process.

Signatories:.....

Official Name:.....

Legal Representative:.....

Preferred Communication Mean:() Phone () Fax () Email

Stamps and Official Seal:.....

Date:.....

General rules for settling disputes over domains registered within the Palestinian Internet ccTLD

- The Application of the corresponding policies, guidelines, bylaws and procedural rules for registering domains within the Palestinian domain on the Internet and published on:
 - The Authority's web page at <http://www.pnina.ps/registration-policy/>
 - Palestinian ccTLD Dispute Resolution Policies available at <https://pnina.ps/dispute-resolution/> and related arbitration procedures,
- When agreeing or disagreeing on a specific matter, the rules determined by the arbitral tribunal shall be applied.
- The arbitration shall be conducted in the Arabic language, with a translation in another language provided, if the parties agree otherwise.
- Parties may choose persons to act on their behalf or to assist them during arbitration proceedings.
- The parties may also invite witnesses, if any, to testify about the facts related to the dispute in front of the Dispute Resolution Panel beforehand.
- All judgments issued by the arbitral tribunal /Panel shall be binding on the parties and they shall, by this Agreement, observe and act upon them.
- Accordingly, the parties have the right to object to this decision by an official letter to the Board of Directors of the Palestinian National Internet Naming Authority within a period not exceeding 15 days from the date of notification or the submission of the dispute to the Palestinian courts.
- According to the legal procedures followed, the commission will fully comply with the decisions issued by the Palestinian courts when notified accordingly.

Material costs:

- The dispute resolution fee for a single arbitrator is \$1,000 (one thousand US dollars) to be paid by the Complainant in advance and before commencement in formal dispute resolution procedures
- Dispute resolution fees for the panel of 3 arbitrators are \$1,500 (one thousand five hundred US dollars) to be paid by the complainant in advance and before starting the formal procedures to resolve the dispute.
- If the complainant chooses a panel of one arbitrator and the defendant wishes to arbitrate by a panel of 3 arbitrators, then the fees are to be shared equally between the two parties and paid by them in advance before starting the formal procedures for the dispute resolution.
- The arbitral tribunal/panel will have the power to rule on the following issues:
 - Determining the eligibility of the parties to register the relevant domain name within the Palestinian ccTLD Domain Space and
 - Requesting from PNINA to amend/modify/transfer the related domain registration information related to the domain based on the outcomes of this Dispute Resolution Process.